

Refill Request

Say goodbye to burner's remorse! No you can fully allow yourself to enjoy your Juls products, because Juls Candles can always be refilled! Thanks for taking this sustainable step with us. Please fill out this form and place it inside the box with your vessel/s if sending via mail or inside a bag with your vessel/s if you're dropping off. Yes, you can send us vessels that were not originally ours. We are happy to "refill" anything for you!

NAME:

PHONE NUMBER:

EMAIL:

WOULD YOU LIKE THIS ORDER EXPEDITED? (ADD \$50 TO ORDER TOTAL) YES / NO

PLEASE LIST WHAT WE ARE REFILLING AND WHAT SCENTS YOU WOULD LIKE.

If you would like us to surprise you with scent, please write "surprise me;" If you have preferences for what you like or don't, please include. If you are ordering a magick candle as a refill, please list what kind of magick candle you would like. Examples for these special requests are below. Please continue your list on the back of this page if you need!

Examples:

****1. 8oz candle : Black Tie*

****1. 10oz decorative container (blue and white) : Surprise me (please no rose or lavender)*

****1. 6oz Magick Candle (antique crystal): Self Confidence and self love enhancing : Scent- Nirvana*

****1. 4oz Aura Revive: Scent- Chill Pill : This item is a gift, please wrap*

SPECIAL CONSIDERATIONS

You do not have to include this page in your refill request.

- Refills can take 2-3 weeks to return depending on shipping, size of order, and time of year.
- We will confirm we have received your refills via email and text and keep you updated on the status of those refills via email and text.
- Once we have received your refill and confirmed with you on your order, we will send an invoice via email. Once that invoice has been paid, we will get started!
- Expedited orders (1 week turn around once invoice has been paid) add \$50 to order total
- We will call you with any questions we may have and or when your refills are ready to be picked up (if applicable)
- If we are sending back via mail, we will send your shipping confirmation via email
- Juls Candles is not liable for any vessels that break due to age, multiple refills, or while in transit.
- We understand many of you have been refilling with us for many years. Foundation Member prices will be honored always! If you are a foundation member, please complete your order via this form. The more consistent we are with our ordering systems, the better we can be for you.

SENDING VIA MAIL:

- Cover your shipping to us and we will ship your refills for free!
- Please pack with great care.
- Juls Candles is not responsible for broken vessels in transit to us. If they arrive broken to you, let us know and we will do our best to compensate and fix the mistake!